



General Site Information

Accidents / Out of Hours Contact

Please report all accidents on site to a member of the crew on duty, either in the Staff Hut or via the phone in the green box at reception.

Alter Fires

There are permanent stone altar fires on all of our camping fields. We do not allow ground fires **anywhere** on site. If you intend to cook on open fires, please ensure that:

- You have a fire bucket
- The fire is supervised at all times by a suitable adult
- The fire is a sensible size for the task in hand

We cannot guarantee that our wood pile will be stocked all year round. Group members collecting wood from the woodpile **must** wear sensible boots while doing so. All unused wood **must** be returned to the wood pile.

Arrivals & Departures

The Drum Hill Service Team are all volunteers. Arrivals on Friday are after 6pm and departure must be by 4pm.

Upon arrival, please checkin with our friendly team at reception.

If the reception cabin is closed, please use the phone in the green box on the side of the reception cabin to contact a member of the Site Service Team.

Fireworks / Amplified Music

Fireworks and amplified music are only allowed with prior approval. Please contact us for details.

Gas

We can provide replacement gas bottles and help with any problems you may have with your cooking appliances.

Generators

We do not allow the use of generators anywhere on site.

Lights Out

'Quiet Hours' on site are 23:00 - 07:00. Please keep noise to an absolute minimum during these hours.

Recycling

Please segregate your rubbish as much as possible and deposit in sealed bags into the large wheely-bins as indicated.

BLUE: General Waste

YELLOW: Cardboard + Plastic

RED: Metal + Glass

Security on Site

Please be vigilant during your stay on site and report any suspicious activity to a member of the site crew as soon as possible.

Site Boundaries

Although we all accept that a large part of being on camp is the freedom to explore the site, there are a few limitations to this at Drum Hill.

- Users are not permitted to climb over walls or fences
- We recommend that young people are supervised in the wooded area below the building line.



Site Providers

This is usually open Saturday 2-4 and Sunday 10-12 during the main camping season, but can be opened at other times by prior arrangement.

Toilets

Please report any issues to the service team.

Vehicles and Equipment

All users should park in the main car park upon arrival. If you need assistance transferring your equipment to your site, please contact a member of the Service Team upon arrival. Please make us aware of any specifics in advance (contact bookings@drumhill.org.uk with details).

If you need your vehicle to be taken onto site, eg for mobility reasons, please contact a member of the on-duty Service Team.

The site speed limit is **5mph**. All vehicles to have their hazard warning lights on while driving around site.

We do not allow campers vehicles onto the camping fields under any circumstances.